

TTP (TermTech Prime) – ATM Back Office Suite

ATM E-journal (Zeta)

Today all records of transactions performed on ATM's are retained electronically in storage mediums. Transition to electronic journal structure provides major contribution to reduction of ATM operational costs when paper and operation expenses are considered. Also, rapid access to these electronically stored records when needed provides essential benefits for institutions.

TermTech's **ATM E-Journal (Zeta)** software which is a member of the **TTP (TermTech Prime) - ATM Back Office Suite** product family records the electronic journal files generated on all ATM's, regardless of brand and model based on PCI rules and standards in the headquarters and enables formatted access to the relevant transactions when desired.

ATM E-Journal (Zeta) software enables comparison of journal records, which are read from the ATM's and recorded to the database with the transaction records residing on the servers. Allows early detection and resolution of reconciliation issues which might rise due to inconsistent records without arousing customer complaints. Here reporting options with a warning mechanism is offered. Therefore tracking of matching records or tracking of inconsistent transactions and tracking of transactions which might cause reconciliation issues is possible. In order to achieve this matching for structures without TermTech **ATM Transaction Server (Optimus)**, it is required to provide key values of server transactions.



Basic features and advantages of **ATM E-Journal (Zeta)** software:

- ✓ Easy and fast integration with ATM systems and other systems
- ✓ Downloading of ATM e-journal records to headquarters automatically, periodically or when desired
- ✓ Resuming download or re-downloading in case of problems during download
- ✓ Archiving of successfully downloaded ATM journals
- ✓ Data encryption during download
- ✓ Recording of downloaded e-journals
- ✓ Automatic deletion of archived records after the duration specified by a parameter
- ✓ Rapid access to recorded journal records based on various criteria (date, time, ATM name, ATM ID, Card number, Transaction type, etc.)
- ✓ Formatted display of accessed records
- ✓ Formatted printing of accessed journal records in order to send to the corresponding institution
- ✓ Early detection and resolution of inconsistent transactions for customer satisfaction